



Department of Counseling
& Human Services
UNIVERSITY OF COLORADO COLORADO SPRINGS

Interpersonal Communication, Interviewing and Mediation Skills

COUN 3110

Course may be applied toward a Minor in Human Services

This course is designed to help students in the human service professions to develop interpersonal skills and competence through the development of self-awareness, communication skills, negotiation and mediation and conflict resolution skills. This course will help students understand the power of effective communication, barriers impacting communication. The nature of conflict, anger, resistance, control and power will also be discussed.

Instructed by Dr. Bitá Rivas

Spring 2016

**Monday
10:50A.M. - 1:30P.M.**

Dwire 114



Spring 2016 • 3 Credit Hours • Course call # section 001-30892

• Student Resource Office 719-255-4996 education@uccs.edu

<http://www.uccs.edu/coe/departments/counseling-human-services.html>

Equity / Inquiry / Innovation